

## Development & Learning topic:

# Sales resource Return on Investment modelling

Today's environment is causing considerable tension in many organisations - while the top line is increasingly difficult to maintain, the full cost of sales and servicing the customer is increasingly difficult to defend. As a result, the Return on Investment (RoI) of your sales resource is, now more than ever, a critical indicator to measure and maximise.

Business leaders need a set of simple tools to review their current sales chain strategy and RoI; model and debate the alternatives; plan the new solution; and implement it. This topic will introduce you to such a toolset – one that you can use in your organisation to give the confidence that you are getting the most out of your sales resource investment.

### How do we do it?

Our Development & Learning topics provide the structure and methodologies, while your sales leaders put them into practice using real data – and reap rewards in the form of tangible processes, models and tools.

The sales resource RoI modelling topic can be customised to meet your specific needs, whether it be:

- a 1-2 hr presentation (eg at company sales conference) that will challenge the team's conventional sales beliefs
- a half-day workshop developing the theme, or
- a whole day boot camp utilising your data to design and develop your sales resource RoI modelling toolkit

LEVEL	SECTION TOPICS	KEY ACTIONS AND OUTPUTS
2	Channel sales strategy review	<ul style="list-style-type: none"> <li>• Identification and assessment of strategy review criteria</li> <li>• Analysis of complexity: simplicity &amp; after: pre-sales separation, ticket size &amp; buying cycle duration, new vs old product &amp; new vs old segment strategies, sales person ability to cover knowledge/skill divergence requirements between segments</li> <li>• Documentation of current channel sales strategy &amp; changes</li> </ul>
2	Process review	<ul style="list-style-type: none"> <li>• Ensure that there is some form of action required by at least one party as a result of the commitment reached</li> </ul>
3	Classification & profiling	<ul style="list-style-type: none"> <li>• As a result of the action(s), what type of contact will ensue (which kicks off the cycle again as it leads back to the next objective)</li> </ul>
4	Deployment	<ul style="list-style-type: none"> <li>• Diarise next contact before leaving current contact</li> </ul>
4	RoI Modeller	<ul style="list-style-type: none"> <li>• Immediately after the visit, self assess outcomes vs objectives, ask "what could I have done better", and score out of ten against each letter</li> </ul>

### What do you need to do?

- Select your preferred format (presentation, workshop or boot camp)
- Select the most appropriate 6-15 delegates from your sales and marketing management group to participate
- Assist us with an hour or two here and there during the month beforehand to gather specific data or inputs we will require to prepare the customisation

### What do you get?

- Our presentations motivate participants to take a fresh look at your company's sales territories and identify opportunities for improvement
- Our workshops extend this by also increasing the skill and knowledge base of participants in the above areas
- Our boot camps provide all of this PLUS participants will leave with a Hunting plan and toolkit, with user guides, that you can implement immediately and/or continue to develop back at your offices